Installing the full printer driver for MacOS 13 Ventura, MacOS 14 Sonoma

Newer versions of MacOS add printers using the Apple AirPrint driver by default. This limits the available media settings, and removes all advanced print settings. If you are missing our recommended media and/or quality settings in your print driver, you will need to delete the AirPrint version and add your printer again using the printer driver supplied by manufacturer. Here are the instructions to reinstall your printer using the full print driver.

First, download and install the driver for your printer from the manufacturers' web site. Next, follow the steps below to delete and reinstall your printer in System Settings:



1.Select System Settings from the Apple menu

2.Select Printers & Scanners

•••	< > Printers & Scann	ners
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Siri & Spotlight	Default paper size	US Letter 🗘
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🔅 Displays		Add Printer, Scanner, or Fax ?
🛞 Wallpaper		
Screen Saver		
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Lock Screen		
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😕 Users & Groups		
Passwords		
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😁 Wallet & Apple Pay		
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Printers & Scanners		



3. Click on your printer from the list



4. In the pop-out window the KIND: will indicate if it is using the AirPrint driver

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Displays	Name	Canon PRO-300 series		Displays	Name	Canon PRO-300 series	>
Screen Saver	Location		er or Fax 2	Screen Saver	Location		er or Fax
Battery		Options & Supplies		Battery		Options & Supplies	
Lock Screen	Share this	s printer on the network		Lock Screen	Share this printer on the network		
Users & Grou		Open Sharing Settings		Users & Grou		Open Sharing Settings	
Passwords	Kind	Canon PRO-300 series-AirPrint		Passwords	Kind	Canon PRO-300 series	
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Trackpad				Trackpad			
Printers & Scan	ners			Printers & Scan	ners		

AirPrint Driver Example- Kind: Canon PRO-300 series-AirPrint

NOT AirPrint, using the Canon driver (correct) Example- Kind: Canon PRO-300 series *The only difference is that it is missing the word **AirPrint**



4.Delete the AirPrint Printer

In the pop-out window click the 'Remove Printer...' button in the lower left corner

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Lock Screen	Share this printer on the network		
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Internet Acco	Driver version	3.0	
🚺 🚺 Game Center			
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	Remove Printer Set Default Pr	rinter Done	
Keyboard			

5.Add your printer using the manufacturer driver by clicking the 'Add Printer, Scanner, or Fax...' button

•••	< > Printers & Scann	ners
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Siri & Spotlight	Default paper size	US Letter 🗘
Privacy & Security		No Printers
Desktop & Dock		
🔅 Displays		Add Printer, Scanner, or Fax
🛞 Wallpaper		
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📢 Game Center		
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Printers & Scanners		



6.Select your printer from the list. With your printer selected, click on the "Use" menu at the bottom of the window, and click 'Select Software...'

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7. From the pop-up window choose your printer software, which generally has the same name as your printer, and should be at the top of the list. Then click 'OK'

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2 3	Select Software	Add Passwords Internet Accounts Game Center Wallet & Apple Pe Keyboard Trackpad Printers & Scanner	Cancel C s	

8. To double-check you are now using the manufacturer's printer driver, click on your printer in the list, and make sure 'Kind' *does not say AirPrint*.

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Siri & Spotligh	Source Canon PRO-300 series		US Letter 💲
🗖 Desktop & Do		Printer Queue	
Displays	Name	Canon PRO-300 series	>
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Battery		Options & Supplies	
Lock Screen Touch ID & Pa	Share this printer on the network		
Users & Grou		Open Sharing Settings	
Passwords	Kind	Canon PRO-300 series	
Internet Acco	Driver version	26.10.0.0	
Game Center			
Wallet & Appl	Remove Printer Set Default Printer	Done	
Trackpad			
Printers & Scanne	rs		

9. Close System Settings and resume printing.

At any point if you see a pop-up window telling you 'Upgrade to AirPrint is recommended' click 'Never Upgrade'.

